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Monday 1 August 2022

To The Valued Patients of Flynns Beach and Lachlan Medical Centres

Notice of Price Increase effective 29 August 2022

Flynns Beach Medical and Lachlan Medical Centres have always prided ourselves on providing friendly, high-quality care to our patients and the greater community, and would like to continue doing this well into the future.

Successive federal governments have frozen the Medicare rebate or only lifted it marginally. The costs of running our practice have increased around 5% per year and yet the Medicare rebate has increased at around 0.5% per year. Like most households, we have also had price hikes for the majority of our expenses, including utilities, insurance, registrations, maintenance, medical consumables, accreditation fees and staffing costs.

We have up till now absorbed these cost increases but can no longer continue to do so if our practice is to remain open. The Medicare rebate, your rebate, only covers a small portion of the cost of providing quality health care. Unlike the hospital system, Community General Practice is not subsidised by state or federal governments, we are a privately and locally owned small business, as are many other general practices.

After very careful consideration, we have had to make a number of changes to our billing policy in order to ensure that we can continue to provide high quality patient care. With rising costs and limited Medicare rebates, it has become necessary to both increase our fees and make some changes to those patients who can access bulk billing.

Keeping the Practice viable so we can continue to serve the community and avoid closure, a risk facing many Practices, is at the core of our fee changes. Unfortunately, it is not possible for this practice to meet our running costs each year without increasing our fees.

If you wish to let the Government know that the Medicare rebate is insufficient to assist you in meeting the cost of your medical care, please contact your local Member of Parliament at http://www.aph.gov.au/Senators and Members/Members and/or the Minister for Health:

Please find included with this letter some reference material/links which you may find informative and discusses the issues currently being faced by medical practices.

Thank you for your understanding.

Flynns Beach Medical Centre and Lachlan Medical Centre

 $\frac{https://www.news.com.au/lifestyle/health/local-doctors-issue-urgent-warning-on-medicare/news-story/966f3136a730c968759abfe320651ca8$

https://www.abc.net.au/news/2022-06-23/gp-clinics-scrap-bulkbilling-doctor-shortages-medicare/101174650

 $\underline{\text{https://www.abc.net.au/news/2022-06-01/tristar-medical-clinics-collapse-bulk-billing-clinics-may-close/101116194}$

The following fees for our most common services will apply from the 29 August 2022

Standard Consultations						
Consultation Time	Item Number		Our Fee	Medicare Rebate	Gap	
<5min	Level A Item 3		\$40.00	\$18.20	\$21.80	
6-19min	Level B Item 23		\$86.00	\$39.75	\$46.25	
20-39min	Level C Item 36		\$135.00	\$76.95	\$58.05	
40 +min	Level D Item 44		\$180.00	\$113.30	\$66.70	
Saturday morning	Level B Item 2	:3	\$105.00	\$39.75	\$65.25	
	Level D Item 4	14	\$150.00	\$76.95	\$73.05	
Skin Cancer Consultation and Procedures						
Skin Check 30min	Level C Item 3	6	\$140.00	\$76.95	\$63.05	
Biopsy	30071		\$69.00	\$46.95	\$22.05	
Skin Procedures	ocedures Benign and most BCC/SCC Melanoma		\$250 - \$550	Depends on size, loca	, location, and	
			\$550 - \$850	pathology		
Cryotherapy	Benign lesions including wart therapy		\$30.00	\$0.00	\$0.00	
Dressings and Infusions						
Dressings Fee		Simple	\$20.00	\$0.00	\$20.00	
	Level A Item 3	Complex	\$50.00	18.20	\$31.80	
Iron infusions	*Level B Item 23	Full	\$199.00	\$39.10*	\$159.90	

^{*} Doctor attendance required for Medicare rebates to apply

A full list of fees will be displayed in both practices.

Chronic Disease Management plans for those eligible - Care Plans and Care Plan Reviews and Annual Health Assessments, >75-year-old Health Assessments and ATSI Health Assessments will continue to be bulk billed.

Telehealth consultations are privately billed.

As we are all aware, appointment times are limited at Flynns Beach and Lachlan Medical Centres. If you need to cancel your appointment, we respectfully request as much notice as possible. Patients who fail to attend or give less than 2 hours' notice to cancel their appointment, will incur a cancellation fee.

Continue to Bulk Bill routine visits for Children under the age of 16,

Pension Card Holders (Blue) and DVA Gold Card Holders





Please note: some services provided by GP's outside of routine visits may attract a fee – your GP will discuss these fees with you.

The Health Care Card and Commonwealth Seniors Health Card will <u>no longer</u> be bulk billed for routine appointments



